

## COMMUNITY CARE PLAN (CCP) APPOINTS VICTORIA TUFFY AS CHIEF HUMAN RESOURCES OFFICER

Former Amerijet and Royal Caribbean Executive Joins the Health Plan with a Heart

Sunrise, Fla. (April 12, 2024) – South-Florida-based Community Care Plan (CCP), the health plan with a heart, is pleased to announce that Victoria Tuffy has joined its executive team. She joins as Vice President & Chief Human Resources Officer (CHRO) as the former CHRO, Susan Mansolillo, announces her retirement. Victoria reports to Jessica Lerner, President & CEO of Community Care Plan.

As Vice President & CHRO, Victoria is responsible for overseeing all aspects of the organization's human capital, including providing strategic leadership and guidance to ensure that CCP's workforce is aligned with its overall mission, vision, and business objectives. Before joining Community Care Plan, Victoria served as CHRO at Amerijet and Vice President of Human Resources at Piper Aircraft. She was a founding member of the Network of Women employee resource group at Royal Caribbean where she was elected as the chair of professional development. Victoria earned an undergraduate degree in psychology from California University of Pennsylvania and a Master of Science in Human Resource Administration from the University of Scranton.

"At Community Care Plan, our company culture is such an important part of who we are," stated Jessica Lerner, President & CEO of Community Care Plan. "We are elated to have Victoria lead the way in ensuring that our culture remains intact as she develops and implements HR strategies, policies, and initiatives that support our growth, talent management, and employee engagement."

Introduced in 2000, originally as South Florida Community Care Network, the first safety-net, hospital-owned Provider Service Network (PSN) in Florida, CCP currently serves members in Medicaid, Florida Healthy Kids, self-insured employee health plans, and uninsured programs (managed by <a href="SydCura">SydCura</a>, our third-party administration division). Headquartered in Sunrise, Florida, CCP is owned by Broward Health and Memorial Healthcare System.

Community Care Plan has been Certified™ by Great Place To Work® for three years. The prestigious award is based entirely on what current employees say about their experience working at Community Care Plan. In 2023, 95% of Community Care Plan employees said it's a great place To Work – 38 points higher than the average U.S. company.

For more information, please visit www.CCPcares.org.

## **About Community Care Plan:**

<u>Community Care Plan</u>, the health plan with a heart, was created in 2000 as South Florida Community Care Network and is based in Sunrise, Florida. We are owned by two large, well-respected hospitals, Broward Health (North Broward Hospital District) and Memorial Healthcare

System (South Broward Hospital District). We serve 150,000 members in Florida Healthy Kids, Medicaid, self-insured employee health plans, and uninsured programs (managed by <u>SydCura</u>, our third-party administration division). We strive to ensure that every community has access to equitable, high-quality affordable healthcare.

Our health plans go beyond doctor visits. They cover a wide range of health and medical benefits and offer an excellent choice of providers and community resources to help overall well-being. Our team also works hard to provide personal and exceptional customer service.

Community Care Plan maintains Health Plan, Health Equity, and Multicultural Distinction accreditation by the National Committee for Quality Assurance (NCQA) for its Medicaid Health Plan. We are also accredited by the Accreditation Association for Ambulatory Healthcare as a Health Plan.

For more information, please visit www.CCPcares.org.

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